

Your Source for Business Solutions

Concord Solutions Project Methodology



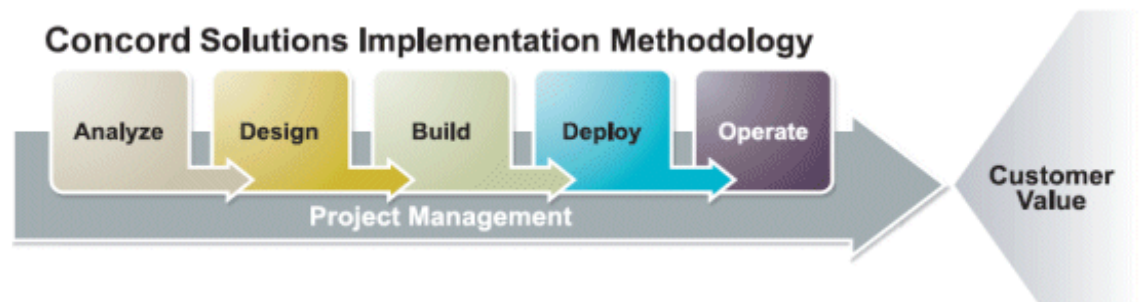
Our Project Methodology

Concord Solutions has built a tremendous track record over the years of very successful Implementations. We understand business. We understand systems. We understand that every business has unique system requirements. So we take the time to understand your needs and make sure we meet them. Using our proven practices for implementing business solutions, we are able to consistently deliver projects on time and within budget.

- *STRUCTURED STEPS
- *PROVEN PRACTICES
- *ENTERPRISE SUCCESS

The winning formula that ensures your success is the combination of Concord's Implementation Methodology, aggressive project management, enterprise system expertise, world class education and superior training methods—all packaged to get you up and running quickly to enable Speed To Market and a quick return on your systems investment.

The diagram below illustrates our 5 phase implementation approach:



Analyze

In the Analyze phase, we explore the purpose of your deployment with respect to its goals and requirements, features, performance, and usability. All parties agree on the results as a basis on which to move forward.

Design

The Design phase has two steps. First, we build an inventory of the solution components and their dependencies. Second, we design the solution based on the results of the Analyze phase. This includes discussions about data sources, metadata, security, reports, analysis, training, change management, and other areas.

Build

In the Build phase, the project moves to the development and QA environments as its components are built and integrated. All aspects of the solution are tested: the individual components, their interaction, and the entire solution. The tangible deliverables from Build may include Status Reports, Change Orders and Project Escalation Documents.

Deploy

In the Deploy phase, we prepare the solution for its full deployment and integration into your IT environment and business processes. Business users are trained on how to use the solution effectively. We create a plan to run and maintain the solution, establish a support schedule, and implement any necessary communications plans.

Operate

In the Operate phase, people are using the solution in their daily activities while we focus on large-scale and smaller modifications. This phase also involves ongoing maintenance and checkpoints to ensure the system is performing as expected.



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